

## PACKING ADVICE TO CUSTOMERS

When delivered there will be an amount of small boxes, larger boxes, tape, bubble-wrap and a pack of plain paper. We will show you the best way to make up the boxes (video to watch on our website).

The small boxes are best for heavy or fragile items like books, tins, CDs, DVDs, videos, plates, cups, glasses, etc. The larger boxes are good for pots, pans, Tupperware, toys, etc. Strong bin liners are useful for flat clothes, bedding and cuddly toys.

The bubble-wrap we supply is protective for ornaments and photo frames, whilst the plain paper is best for wrapping plates, bowls, cups and glasses.

There is space on the side of each box to write the room that the box is meant for and also a brief list of the items in the box. This will help you to decide which boxes to unpack first at your new home. Please also mark on the box if it is fragile so that during transit we will place it as high in the van as possible to reduce the weight of any items on top of it.

It is a good idea to pack simple items first such as books or CDs. This allows you to pack the boxes quickly, it gets you used to the size of the boxes and the whole process appears less daunting. It is then easier for you when you come to the packing of more awkward items like china, glass and ornaments.

Pack each box at a similar height to where the items being packed are coming from. If you are packing the items on a kitchen work-surface then place the box on a chair so that you are not bending down to floor-level.

Pack heavy items at the bottom of each box and lighter items toward the top. Fill each box full so that there is no space inside for any items to move. It is a good idea with boxes of fragile items to fold a tea towel or similar onto the top of the items before sealing the box to give extra cushioning and protection to the box.

If you have kept the original box that an item came in (for example a flat-screen TV box) then please use it. Leave large pictures or mirrors on the wall and we will look after those items for you.

On the day of the removal we will have clothes-rails on the van so any clothes on a hanger can stay as they are.

Also on the day of your move if we can park the removal van right outside your home then it will save time. If you have a car then please park right outside your home and speak to your neighbours in the days leading up to your removal to ask if they can park their car next to yours and then move it when we arrive. This is better than leaving the space clear and then finding that a stranger has then parked in it.

Pets and small children can get in the way on removal day, so if you are able to have them looked after elsewhere then it would be helpful. If you can leave the packing of the kettle, tea bags, milk, sugar and mugs until the last item on the day of the removal then we would appreciate joining you in a cup of tea. Moving is thirsty work!

Please phone us when your boxes have all been unpacked and flattened and we will come and collect them as they can be used again.

I hope this short guide has been helpful to you. If you require further information then please call me.

Thank you.

Ian Swan, Director, Goldstar Removals Ltd

[www.goldstarremovals.co.uk](http://www.goldstarremovals.co.uk)

